

Privacy Policy

At SDB Diamond Bourse, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

Information Collection and Use

We may collect personal information, such as your name, email address, mobile number, and company details, office number, Membership number when you voluntarily submit it through our website or provide it to us through other means. We use this information to communicate with you, provide services, process transactions.

Data Security

We implement a variety of security measures to maintain the safety of your personal information when you access our website or submit information to us. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Cookies

Our website may use "cookies" to enhance your experience. You have the option to disable cookies through your browser settings, but this may affect your ability to access certain features of our website.

Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to read the privacy policies of any website you visit.

Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the new Privacy Policy on this page.

By using our website, application and services you consent to the terms of this Privacy Policy.

Last updated: 15/02/2024

Refund and Cancellation Policy

Thank you for choosing Building maintenance collection services of SDB Diamond Bourse. We aim to provide you with the best possible service. Please read this policy carefully to understand our practices regarding refunds and cancellations.

Refunds

Cancellation by Customer: If cancellation or refund is raised, please notify us as soon as possible. Refunds will be issued under the following conditions:

- In case of excessive payment done.

The refunds would be processed mostly in 15 Working days.

Cancellations

1. **Schedule Modification or Cancellation:** If you need to modify or cancel your scheduled building maintenance collection, please contact us as soon as possible. We will make every effort to accommodate your request, but we cannot guarantee that modifications or cancellations can be made once the collection has been scheduled.

Last updated: 15/02/2024

Terms and Conditions

These Terms and Conditions ("Terms") govern your use of the payment gateway services provided by Surat Diamond Bourse ("SDB Diamond Bourse"). By using the payment gateway, you agree to these Terms. If you do not agree with these Terms, please do not use the payment gateway.

1. Payment Processing

1.1. By using the payment gateway, you authorize SDB Diamond Bourse to facilitate the processing of payments on your behalf.

1.2. You agree to provide accurate and complete payment information when using the payment gateway.

1.3. SDB Diamond Bourse reserves the right to refuse or cancel any transaction at its discretion.

2. Security

2.1. SDB Diamond Bourse employs industry-standard security measures to protect your payment information. However, SDB Diamond Bourse shall not be liable for any unauthorized access or use of your payment information.

2.2. You are responsible for maintaining the confidentiality of your payment information and for any transactions made using your payment information.

3. Refunds and Cancellations

3.1. Refunds and cancellations for transactions processed through the payment gateway are subject to SDB Diamond Bourse's Refund and Cancellation Policy.

4. Indemnification

4.1. You agree to indemnify and hold harmless SDB Diamond Bourse and its affiliates, officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, costs, or expenses arising out of or in connection with your use of the payment gateway.

5. Limitation of Liability

5.1. SDB Diamond Bourse shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with your use of the payment gateway.

6. Modifications to Terms

6.1. SDB Diamond Bourse reserves the right to modify these Terms at any time without prior notice. By continuing to use the payment gateway after any such modifications, you agree to be bound by the modified Terms.

7. Governing Law

7.1. These Terms shall be governed by and construed in accordance with the laws of Surat, Gujarat. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Surat, Gujarat.

Last updated: 15/02/2024